When the COVID-19 pandemic began in March of 2020, life as we know it changed. At HAWC, we feared what COVID-19 would mean for survivors. Increased isolation, loss of employment, homeschooling children, and financial stress all compound abuse. We are grateful that, with your support, HAWC was there for survivors, serving as a lifeline every single day throughout 2020.

HAWC responded to the dramatic onset of the Coronavirus pandemic and stay-at-home advisory with swift and comprehensive measures to ensure survivors of domestic violence had access to life-saving support. We transitioned all of our services to virtual delivery. Even though our clients were confined to the most dangerous place for survivors, their homes, HAWC was always a call or text away. We also reduced occupancy at our emergency shelter and relocated families to alternative housing that allowed for increased social distancing.

HAWC was able to respond to the rapidly evolving situation in real time because of your support. We think HAWC’s impact during this time, as a result of your support, is best summed up by this quote from a survivor we served last spring:

“Thank you. I can finally breathe now that I know you are going to help me.” – HAWC client

We are proud of our community’s collective resilience in supporting survivors of domestic violence during this critical time. Your generous financial support provided hope during the darkest days and still does as we look ahead to what we hope will be brighter days in the future. Together with you, our partners, we will persevere through this time of hardship and emerge stronger than before.

Best wishes for the health and safety of you and all your loved ones.

Kim Joyce
Chair, HAWC Board of Directors
Finding Safety Amidst a Global Pandemic
A HAWC Legal Advocate Helps One Client Navigate a Virtual Legal World

After experiencing emotional, verbal, and physical abuse at the hands of her husband for years, Lucinda* knew she needed help. The recent onset of the COVID-19 pandemic had turned life upside down; when she tried to file for an abuse prevention order in the state of Missouri, she was told the courts were closed because of the public health crisis.

Luckily, Lucinda was able to flee to Massachusetts where she had family. Lucinda continued to receive threats from her husband, and he refused to release Lucinda's own green card to her. Lucinda called many organizations before reaching out to the Lynn District Court, who put her in touch with Idamay Eaton, a HAWC SAFEPLAN advocate.

At the time, the Essex County courts were closed, and all abuse protection order requests had to be filed online. A process which is daunting in person had become even more complex to navigate virtually. A non-English speaker who emigrated from Guatemala, Lucinda was understandably intimidated by the process. Ida, who is bilingual in both Spanish and English, expertly guided Lucinda through the application process, connected the client with a Spanish interpreter for the hearing, and supported the client in filing for the order. Lucinda was finally able to request that her husband be required to return her green card in the mail. Her request and the order was granted for a year.

Now, with her important documents in her possession and with a court order protecting her from abuse, Lucinda feels safe.

"Ida was so efficient in helping me. Ever since I started working with HAWC, I have felt more psychologically stable and happy. As time goes by, I am overcoming the mistreatment. I am sure of myself," Lucinda said.

Thank you for making success stories like Lucinda's possible during this challenging time.

*An alias has been used for client confidentiality and protection.
Your Impact

In FY20, HAWC was able to support a total of 2,186 survivors of domestic violence as a result of your support.

29 survivors benefitted from free legal representation.

More than 850 calls were made to our 24-hour hotline.

129 clients cumulatively attended 952 Support Group sessions.

65 adults & children lived in our Emergency Shelter.

HAWC Staff and Pro Bono Attorneys provided 226 hours of free legal advice to some of our most vulnerable clients.

60 children participated in our Parent Child Trauma Recovery Program.

1,293 clients accessed support from a legal advocate 7,182 times.

A Covid-19 Snapshot

You may have heard reports on the news about domestic violence survivors being at an increased risk of danger during the pandemic, especially during the first few months of the stay at home advisory. Isolation is a driving force in abusive relationships.

Between mid-march and June 30, 2020, HAWC experienced nearly double the number of calls to our emergency hotline compared to the same time period last year. Thank you to our volunteers for helping us keep this resource staffed for any survivor who needs it 24 hours a day, 365 days a year.
HAWC welcomed Jillian Nebesar, Licensed Mental Health Counselor (LMHC), to the team in February 2020 as our new Director of Programs and Community Partnerships. With more than 10 years of experience in the field of social work, Jillian brings a unique skillset to the HAWC team as a result of her past work helping children and families through trauma, as well as residential and clinical care. In her role at HAWC, Jillian is slated to strengthen HAWC’s partnerships within the community while further developing our programs and services to best meet the needs of survivors of domestic violence.

"Many agencies support their clients and connect them with services, but since moving to Salem about three years ago, I quickly noticed HAWC was doing a great job in engaging the community through education and outreach to ensure community members understood domestic violence and supported survivors," Jillian said. “Joining the HAWC team fulfilled my long-time interest to be more involved in the movement to prevent gender-based and interpersonal violence.”

Just weeks after joining the team, the COVID-19 pandemic led to a swift pivot in the way HAWC operates its program and services, with most programming being offered virtually. Jillian quickly led the necessary overhaul of services and stewarded the team through unprecedented challenges. As she looks ahead to the future beyond COVID, Jillian hopes the inequities and barriers survivors face that were highlighted as a result of the pandemic will motivate the community to make important change.

“I'm looking forward to doing more work with community outreach and partnerships to promote education and collaboration,” Jillian said. “I'm also eager to expand the programming we offer to younger participants. Finally, I am committed to investing in our team, building their skills and supporting their leadership in our community.”

Welcome, Jillian!

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Thank You Grant Partners

Thank you to the following grant partners who increased their support or contributed to HAWC for the first time in response to the heightened effect COVID-19 has had on survivors of domestic violence in 2020:

- The Boston Foundation
- Community Development Building Grant, City of Salem
- Essex County Community Foundation
- Marigold Charitable Trust
- Massachusetts Office for Victim Assistance
- The Thomas Anthony Pappas Foundation

The staff at HAWC’s Emergency Shelter hard at work providing a safe haven for survivors of domestic violence while implementing safety and social distancing protocols amidst a pandemic.

Thank you to the generous donors who donated crucial supplies for our toy therapy kits, which were provided to the families participating in our Parent-Child Trauma Recovery Program remotely.
Fiscal Year 2020 Snapshot

**REVENUE:**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Government &amp; Contracts</td>
<td>$1,457,372</td>
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<tr>
<td>Foundations &amp; Corporations</td>
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<tr>
<td>Individuals &amp; Community Support</td>
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<td>Events</td>
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<tr>
<td>Miscellaneous</td>
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<td><strong>Total Gross Profit</strong></td>
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**EXPENSES**

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<tr>
<th>Source</th>
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</thead>
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<tr>
<td>Community Based Services &amp; Outreach</td>
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<td>Emergency Shelter</td>
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<td>Legal Services &amp; Court Advocacy</td>
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<td>Fundraising</td>
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<td>Administration</td>
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<td>Depreciation</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$2,098,201</strong></td>
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Donor Listing

$40000+
Cummins Foundation
Edward S. & Winifred Moseley Foundation
Marigold Charitable Trust
St. Stephen’s Housing Corporation

$39999-$30000
Franklin Square House Foundation
Wells Fargo Government & Community Relations Group
The Peter and Elizabeth C. Tower Foundation

$29999-$20000
The Boston Foundation
Eastern Bank Charitable Foundation

$19000-$10000
Christiane Aslop
Bruce J. Anderson Foundation
Ray & Dianne Carey
Coldwell Banker Residential Brokerage Cares
Linda Crane Wallace
Essex County Community Foundation
Perpetual Trust for Charitable Giving
The Rogers Family Foundation

$9999-$5000
Benefity Fund
Cell Signaling Technology, Inc.
Charles Sanders Trust
CSL International
East Boston Savings Bank
Charitable Foundation
Foundation M
Joanie Ingraham
Lissette S. Venier Charitable Foundation
New England Biolabs, Inc.
North Shore Bank
Lucy & Peter Robbins
Salem Five Charitable Foundation
Sarah G. McCarthy Foundation
Sentinel Benefits & Financial Group
The First Church of Christ "Old North"
Virginia Wellington Cabot Foundation

$4999-$1000
ABT YOGA LLC
Agnes M. Lindsay Trust
Analogic Corporation
Angela Lee Belleville
Ruth Bersin
Henry & Donna Bertolon
Lynne Capozzi
Dianne & Wesley Card
Charles & Dorothy Crespi
Crosby’s Markets, Inc.
Matthew & Leslie Cushing
DMS Design
East Coast Flightcraf Inc
EBSCO Industries
Edgar O. Dixon Charitable Trust
Emmanuel Church of Manchester
First Church in Swampscott
Liz Frazier
Frederick E. Weber Charities Corporation
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Gloucester Meeting House Foundation
Bruce and Susan Goodman
James M. Higgins
Stephanie & Robert Hood
Institution For Savings
Isaac Munroe Foundation for Children
Robert Jerin
Joan Batchelder Trust for the Homeless
John H. MacNair Charitable Trust
Debra Lemieux
Liberty Mutual Insurance
William & Angela Lowell
Theresa & Kurt Melden
Neal Rantoul Foundation
Network for Good
Amber Newberry
NorthEast Community Bank
Ann & Godfrey Perrott
Planet Aid Inc.
Proscience Analytical Services
QIAGEN Beverly
Sandra Ray
Frances & Ralph Roberto
Salem Lions Club
Kelsey Schroeder
James Siegelwicz
St. John's Preparatory School
St. Michael's Church
Sully's Tees LLC
Temple Ahavat Achim
The Clara & Harvey Pillsbury Foundation
Topsfield-Boxford Community Club, Inc.
Town of Boxford
Town of Rockport
William & Kathleen Truscott
Oliver F. Wadsworth, Jr.
Mary M. Weissblum
YourCauseLLC

$999-$250
Kimberly Aalfs
America’s Charities
James Ansara
Gail Arnold
Margaret Avery
Terese & Dennis Barous
Laurel Bauer
Meghan Bedard
Daniel Bennett
Carole Bernstein
Julie Breskin
Brookwood Financial Partners, L.P.
Brotherhood of Utility Workers of New England, Local 318
David Brown
Jay Buccafusca
Bettina Buchs
Patricia Burton
Eric & Mary Butler
Cheryl Cannon
Elisa Castillo
Clifford Charney
Edward Colbert
Coldwell Banker Realty - Marblehead
Mathias Collins
Niramom Coombs
Thomas and Patricia Cronin
John Cushing
Laurel & Craig Deery
Patrice DeLeon
Kenneth Delpapa
Tracy Demartino
Stephen & Catherine DeSalvo
Dino & Annalisa DiPalma
Electric Insurance Company
Susan & Ira Evans
Diane Faisler
Carol Fazio
Stephen & Jill Feron
First Church in Wenham
First Congregational Church of Rockport
Maura Fitzgerald
Cory Flashner
Martha Gavin
Joseph Giso
Goulston & Storrs PC
Erminio Grasso
Rebecca Green
David & Carolyn Gregory
Charles & Natalie Grigg
Jackie Guglielmi
Paula Harrington
Kelsey Hine
Patricia Fae Ho
Timothy Ingraham
Iron Workers Union Local 7
Sally Johnson
Kevin Johnson
Harold Jones
Elizabeth and John Jordan
Kim Joyce
Sophie Kaplan
Jean and Doug Karam
Kiwanis Club of Danvers
Paul Kurker & Lynn O’Brien
Hubert & Frances Laccivier
Lauren E. Avezzie Charitable Foundation, Inc.
Richard Leavitt

Steve Lewis
Nancy Lewis
Kaleigh Mangiarelli
Stephen & Janis Manning
Jean Marcella
Cynthia McGurren
Fiona Minney
James Moran
Richard Morgan
Jody & Gar Morse
Gail Nelson
Anne Neville
Michael Newhall
Nicole Niles
Mary Nofziger
North Shore Heating Supply Co.
North Shore International Insurance Services
North Shore Medical Center OB/GYN Dept.
Jaime Osborn
Janet Parker
Alvah Parker
James Rapoport
Michael Reardon
Mary Jane Restuccia
Joseph Riley
Elise Riley
Nancy Robb
Sara Rosenfeld
Rotary Club of Gloucester
Rotary Club of Marblehead Harbor
Paula Russo
Salem State University Foundation
Barbara & David Schlumpner
Donna & Thomas Scott
Second Congregational Church, W. Boxford
Louise Sharp
Jeff & Lynn Shoreman
David Shutoff
Joseph & Alix Smullin
Lily St. Germain
Jodie Stevenson
Michael Stockman
Strategic Advancement Group, Inc.
North Shore Medical Center OB/GYN Dept.
Lloyd Temes
The Barbara P. Stafford Living Trust
Kevin Tierney Sr
Erin Truex
Zoe Ulrich
J. Webb
Weston & Sampson Engineering Inc.
Holly Willis
Kim Woods
HAWC’s mission is to create social change by taking action against personal and societal patterns of violence and oppression. HAWC provides services to victims of domestic violence residing in 23 cities and towns on Massachusetts’ North Shore in order that they may make informed, independent decisions about their futures.